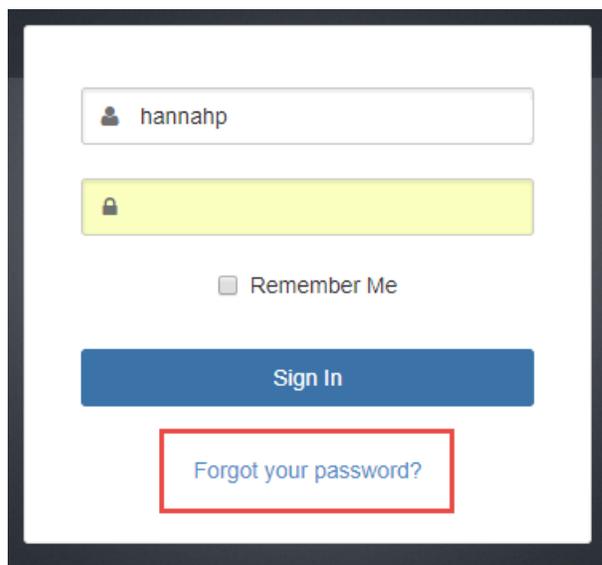


How to Reset My Password

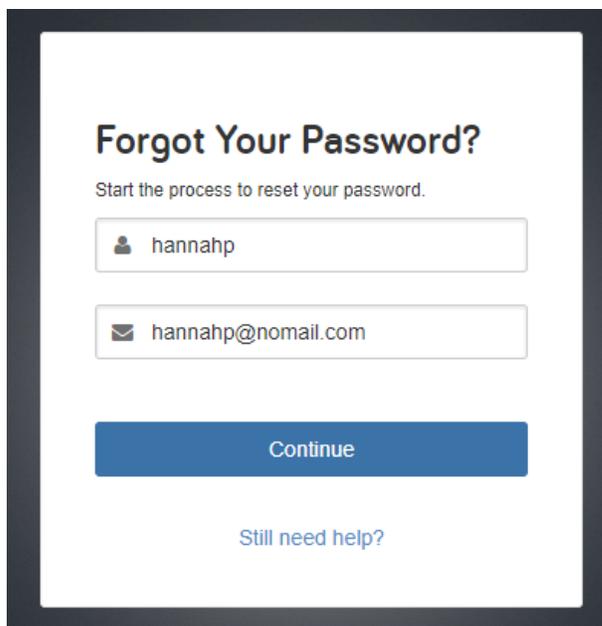
This userguide will walk you through the steps to reset the password to your Personal Financial Website. It is important to note that after three failed attempts to log in, the system will automatically lock your account for 10 minutes as a security measure.

1. Begin on the log in screen. Click the **Forgot your password?** link.



A screenshot of a login form. At the top, there is a text input field containing the username "hannahp". Below it is a password input field with a yellow background and a lock icon. Underneath the password field is a checkbox labeled "Remember Me". A blue button labeled "Sign In" is positioned below the checkbox. At the bottom of the form, a link labeled "Forgot your password?" is highlighted with a red rectangular border.

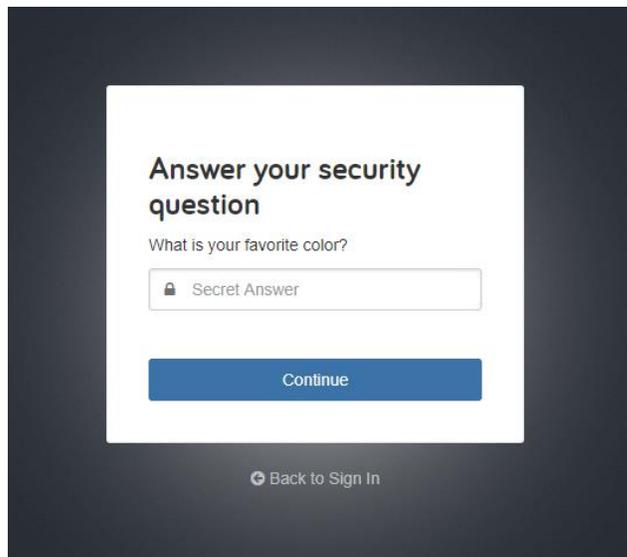
2. Enter you Username and Email associated with your account.



A screenshot of the "Forgot Your Password?" screen. The title "Forgot Your Password?" is at the top. Below it is the instruction "Start the process to reset your password." There are two text input fields: the first contains the username "hannahp" and the second contains the email address "hannahp@nomail.com". A blue button labeled "Continue" is located below the email field. At the bottom of the screen, there is a link labeled "Still need help?".

How to Reset My Password

- Next, you will be prompted to answer a security question. These questions were answered when you registered for your account access. Your answers to the questions can be managed from your privacy settings.



- Upon successfully verifying your identity, the system will generate and email that includes a link to reset your password.

